## H5591-003 All Counties in Maine and New Hampshire

# Martin's Point Generations Advantage Alliance (HMO) offered by Martin's Point Generations Advantage, Inc.

## **Annual Notice of Changes for 2024**

You are currently enrolled as a member of Martin's Point Generations Advantage Alliance. Next year, there will be changes to the plan's costs and benefits. *Please see page 4 for a Summary of Important Costs, including Premium.* 

This document tells about the changes to your plan. To get more information about costs, benefits, or rules please review the *Evidence of Coverage*, which is located on our website at **MartinsPoint.org/EOC**. You may also call Member Services to ask us to mail you an *Evidence of Coverage*.)

• You have from October 15 until December 7 to make changes to your Medicare coverage for next year.

#### What to do now

1.	ASK: Which changes apply to you
	Check the changes to our benefits and costs to see if they affect you.
•	Review the changes to medical care costs (doctor, hospital).
•	Think about how much you will spend on premiums, deductibles, and cost sharing.
	Check to see if your primary care doctors, specialists, hospitals and other providers will be in our network next year.
	Think about whether you are happy with our plan.
2.	COMPARE: Learn about other plan choices
	Check coverage and costs of plans in your area. Use the Medicare Plan Finder at <a href="https://www.medicare.gov/plan-compare">www.medicare.gov/plan-compare</a> website or review the list in the back of your <a href="https://www.medicare.gov/plan-compare">Medicare &amp; You 2024 handbook.</a>
	Once you narrow your choice to a preferred plan, confirm your costs and coverage on the plan's website.

- 3. CHOOSE: Decide whether you want to change your plan
  - If you don't join another plan by December 7, 2023, you will stay in Martin's Point Generations Advantage Alliance.
- To change to a **different plan**, you can switch plans between October 15 and December 7. Your new coverage will start on **January 1, 2024.** This will end your enrollment with Martin's Point Generations Advantage Alliance.
- If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can switch plans or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

#### **Additional Resources**

- Please contact our Member Services number at 1-866-544-7504 for additional information. (TTY users should call 711.) Hours are 8am 8pm, seven days a week from October 1 to March 31; and Monday through Friday the rest of the year. This call is free.
- This document is available for free in Braille or large print. For more information, please call Member Services.
- Coverage under this Plan qualifies as Qualifying Health Coverage (QHC) and satisfies the Patient Protection and Affordable Care Act's (ACA) individual shared responsibility requirement. Please visit the Internal Revenue Service (IRS) website at <a href="https://www.irs.gov/Affordable-Care-Act/Individuals-and-Families">www.irs.gov/Affordable-Care-Act/Individuals-and-Families</a> for more information.

### **About Martin's Point Generations Advantage Alliance**

- Martin's Point Generations Advantage is a health plan with a Medicare contract offering HMO, HMO-POS, and Local PPO products. Enrollment in a Martin's Point Generations Advantage plan depends on contract renewal.
- When this document says "we," "us," or "our," it means Martin's Point Generations Advantage, Inc. When it says "plan" or "our plan," it means Martin's Point Generations Advantage, Inc.

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## **Summary of Important Costs for 2024**

The table below compares the 2023 costs and 2024 costs for Martin's Point Generations Advantage Alliance in several important areas. **Please note this is only a summary of costs**.

Cost	2023 (this year)	2024 (next year)
Monthly plan premium (See Section 1.1 for details.)	\$0	\$0
Maximum out-of-pocket amount This is the most you will pay out-of-pocket for your covered Part A and Part B services. (See Section 1.2 for details.)	\$5,000	\$5,000
Doctor office visits	Primary care visits: \$0 per visit for each Primary Care Physician (PCP) office visit for Medicare- covered Services  Specialist visits: \$5 per visit for each Specialist office visit for Medicare- covered Services	Primary care visits: \$0 per visit for each Primary Care Physician (PCP) office visit for Medicare- covered Services  Specialist visits: \$5 per visit for each Specialist office visit for Medicare- covered Services
Inpatient hospital stays	You pay per admission:  \$375 copay per day for days 1-5.  \$0 per day for days 6-90 \$0 per day for up to 60 Lifetime Reserve Days.  This plan covers up to 90	You pay per admission: \$360 copay per day for days 1-7. \$0 per day for days 8 and beyond.
	days per benefit period and 60 additional Lifetime Reserve days over your lifetime.	The plan covers unlimited days for inpatient hospital care.

## **SECTION 1 Changes to Benefits and Costs for Next Year**

## **Section 1.1 – Changes to the Monthly Premium**

Cost	2023 (this year)	2024 (next year)
Monthly premium	\$0	\$0
(You must also continue to pay your Medicare Part B premium.)		

## **Section 1.2 – Changes to Your Maximum Out-of-Pocket Amount**

Medicare requires all health plans to limit how much you pay out-of-pocket for the year. This limit is called the maximum out-of-pocket amount. Once you reach this amount, you generally pay nothing for covered Part A and Part B services for the rest of the year.

Cost	2023 (this year)	2024 (next year)
Maximum out-of-pocket amount	\$5,000	\$5,000
Your costs for covered medical services (such as copays) count toward your maximum out-of-pocket amount. There is no change to your Maximum out of-pocket amount for 2024.		Once you have paid \$5,000 out-of-pocket for covered Part A and Part B services, you will pay nothing for your covered Part A and Part B services for the rest of the calendar year.

### **Section 1.3 – Changes to the Provider Network**

Updated directories are located on our website at **MartinsPoint.org/MedicareMembers**. You may also call Member Services for updated provider information or to ask us to mail you a directory, which we will mail within three business days.

There are changes to our network of providers for next year. Please review the 2024 Provider Directory to see if your providers (primary care provider, specialists, hospitals, etc.) are in our network.

It is important that you know that we may make changes to the hospitals, doctors and specialists (providers) that are part of your plan during the year. If a mid-year change in our providers affects you, please contact Member Services so we may assist.

## **Section 1.4 – Changes to Benefits and Costs for Medical Services**

We are making changes to costs and benefits for certain medical services next year. The information below describes these changes.

Cost	<b>2023</b> (this year)	2024 (next year)

## Dental services – preventive and comprehensive

- \$2,500 benefit maximum
- \$2,500 benefit maximum
- Category A: Diagnostic/Preventive (You pay: \$0 office visit copay, no coinsurance for Diagnostic/Preventive services)
- Category A: Diagnostic/Preventive (You pay: \$0 office visit copay, no coinsurance for Diagnostic/Preventive services)
- o Oral exam twice in a calendar year
- o Oral exam twice in a calendar year
- o Routine cleaning twice in a calendar year
- o Routine cleaning twice in a calendar year
- o Problem-focused exams as needed
- o Problem-focused exams as needed
- o Bitewing x-rays once every calendar year and panoramic x-rays once in a 5-calendar year period
- o Bitewing x-rays once every calendar year and panoramic x-rays once in a 5-calendar year period
- o X-rays of individual teeth as needed
- o X-rays of individual teeth as needed
- Category B: Basic Restorative (You pay: \$0 office visit copay, 20% coinsurance, and a \$0 deductible for Basic Restorative services)
- Category B: Basic Restorative (You pay: \$0 office visit copay, 20% coinsurance, and a \$0 deductible for Basic Restorative services)
- o Amalgam (silver) fillings; Resin restorations on anterior teeth and the buccal surface of bicuspids only.
- o Amalgam (silver) fillings; Resin restorations on anterior teeth, posterior teeth, and the buccal surface of bicuspids only.
- o Surgical and routine extractions
- o Surgical and routine extractions
- o Root canals
- o Root canals
- o Treatment of gum disease (periodontics,
- o Treatment of gum disease (periodontics,

Cost	2023 (this year)	2024 (next year)
	including periodontal maintenance cleanings)	including periodontal maintenance cleanings)
	o Denture repair	o Denture repair
	o Emergency relief of	o Emergency relief of pain
	pain o Brush biopsy	o Brush biopsy
	• Category C: Major Restorative (You pay: \$0 office visit copay, 50% coinsurance, and a \$0 deductible for Major Restorative services)	• Category C: Major Restorative (You pay: \$0 office visit copay, 50% coinsurance, and a \$0 deductible for Major Restorative services)
	o Dentures	o Dentures
	o Crowns	o Crowns
	o Implants	o Implants
Emergency care	You pay a \$110 copay for each Medicare-covered emergency room visit.	You pay a \$120 copay for each Medicare-covered emergency room visit.
Hearing Aids (Please see Evidence of Coverage at MartinsPoint.org/EOC for more information and instructions on how to use the benefit).	You pay \$295, \$495, \$895, \$1,295, or \$1,895 copay per ear, per year, depending on Tier selected.	There is a \$1,400 benefit maximum (\$700 per ear, per year).

Cost	2023 (this year)	2024 (next year)
Inpatient hospital stays	You pay per admission: \$375 copay per day for days 1-5; \$0 per day for days 6-90; \$0 per day for up to 60 Lifetime Reserve Days.	You pay per admission: \$360 copay per day for days 1-7; \$0 per day for days 8 and beyond.
	This plan covers up to 90 days per benefit period and 60 additional Lifetime Reserve days over your lifetime.	The plan covers unlimited days for inpatient hospital care.

Cost	2023 (this year)	2024 (next year)
Medicare Part B prescription drugs	You pay 20% of the cost of Medicare-covered services.	You pay 20% of the cost of Medicare-covered services.
	Note: Certain Part B drugs may be subject to step therapy and/or prior authorization requirements including those in the categories and/or to treat	You won't pay more than \$35 for a one-month supply of Part B insulin products covered by our plan.
	the conditions noted below:	Note: Certain Part B drugs may be subject to step therapy and/or prior
	Acromegaly Products Alpha1-Proteinase Inhibitors	authorization requirements including those in the categories and/or to treat the conditions noted
	Asthma	below:
	Autoimmune Products Bevacizumab Products Botulinum Toxins Colony Stimulating Factors — Short Acting Colony Stimulating Factors — Long-Acting Erythropoiesis Stimulating Agents Gaucher Disease Products Gonadotropin Releasing Hormone Agonists Hyaluronates Injectable Chemotherapy and Related Cancer Therapies Multiple Sclerosis Ocular Disorders Radiopharmaceuticals Rituximab Products Trastuzumab Products	Acromegaly Products Alpha1-Proteinase Inhibitors Asthma Autoimmune Products Bevacizumab Products Botulinum Toxins Colony Stimulating Factors — Short Acting Colony Stimulating Factors — Long-Acting Erythropoiesis Stimulating Agents Gaucher Disease Products Gonadotropin Releasing Hormone Agonists Hyaluronates Injectable Chemotherapy and Related Cancer Therapies Multiple Sclerosis Ocular Disorders Radiopharmaceuticals Rituximab Products Trastuzumab Products

Cost	2023 (this year)	2024 (next year)
Ambulatory blood pressure monitors and spirometry	You pay a 15% coinsurance for ambulatory blood pressure monitors and spirometry.	You pay a 0% coinsurance for ambulatory blood pressure monitors and spirometry.
Outpatient Observation	You pay \$200 for Medicare-covered outpatient hospital observation.	You pay \$275 for Medicare-covered outpatient hospital observation.
Podiatry services	You pay \$5 for each Medicare-covered specialist office visit.	You pay \$0 for each Primary Care Physician (PCP) office visit for Medicare-covered services.  You pay \$5 for each Medicare-covered specialist office visit.
Skilled nursing facility care	For each benefit period you pay:	For each benefit period you pay:
	\$10 copay per day for days 1-20.	\$10 copay per day for days 1-20.
	\$196 copay per day for days 21-100	\$203 copay per day for days 21-100

Cost	2023 (this year)	2024 (next year)
Urgently needed care	You pay a \$0 copay for each Medicare-covered urgent care visit when performed at an urgent care center in the United States and its associated territories.	You pay a \$0 copay for each Medicare-covered urgent care visit when performed at an urgent care center in the United States and its associated territories.
	You pay a \$110 copay for each Medicare-covered urgent care visit when performed at an urgent care center outside the United States.	You pay a \$120 copay for each Medicare-covered urgent care visit when performed at an urgent care center outside the United States.
Worldwide urgent and emergency care	You pay a \$110 copay for each urgent care or emergency room visit when performed outside of the United States and its associated territories.	You pay a \$120 copay for each urgent care or emergency room visit when performed outside of the United States and its associated territories.

## **SECTION 2 Deciding Which Plan to Choose**

# Section 2.1 – If you want to stay in Martin's Point Generations Advantage Alliance

To stay in our plan, you don't need to do anything. If you do not sign up for a different plan or change to Original Medicare by December 7, you will automatically be enrolled in our Martin's Point Generations Advantage Alliance.

## Section 2.2 – If you want to change plans

We hope to keep you as a member next year but if you want to change plans for 2024 follow these steps:

#### Step 1: Learn about and compare your choices

• You can join a different Medicare health plan,

• -- OR-- You can change to Original Medicare. If you change to Original Medicare, you will need to decide whether to join a Medicare drug plan. If you do not enroll in a Medicare drug plan, there may be a potential Part D late enrollment penalty.

To learn more about Original Medicare and the different types of Medicare plans, use the Medicare Plan Finder (<a href="www.medicare.gov/plan-compare">www.medicare.gov/plan-compare</a>), read the *Medicare & You 2024* handbook, call your State Health Insurance Assistance Program (SHIP) (see Section 4), or call Medicare (see Section 6.2).

As a reminder, Martin's Point Generations Advantage, Inc. offers other Medicare health plans. These other plans may differ in coverage, monthly premiums, and cost-sharing amounts.

#### Step 2: Change your coverage

- To **change to a different Medicare health plan**, enroll in the new plan. You will automatically be disenrolled from Martin's Point Generations Advantage.
- To change to Original Medicare with a prescription drug plan, enroll in the new drug plan. You will automatically be disenrolled from Martin's Point Generations Advantage.
- To change to Original Medicare without a prescription drug plan, you must either:
  - Send us a written request to disenroll. Contact Member Services if you need more information on how to do so.
  - $\circ$  or Contact **Medicare**, at 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week, and ask to be disenrolled. TTY users should call 1-877-486-2048.

## **SECTION 3 Administrative Changes**

Administrative changes provide a comprehensive overview of upcoming changes for next year. Some changes may be informational and won't affect your benefits. Meanwhile, other changes may affect how you use your benefits. See below table for specific information about administrative changes planned for next year.

Description	2023 (this year)	2024 (next year)
Wellness Wallet Reimbursement Request Process	Reimbursement requests for 2023 Wellness Wallet benefits must be received by the plan no later than March 31, 2024.	Reimbursement requests for 2024 Wellness Wallet benefits must be received by the plan no later than 120 days following date of purchase.

## **SECTION 4 Deadline for Changing Plans**

If you want to change to a different plan or to Original Medicare for next year, you can do it from **October 15 until December 7.** The change will take effect on January 1, 2024.

#### Are there other times of the year to make a change?

In certain situations, changes are also allowed at other times of the year. Examples include people with Medicaid, those who get "Extra Help" paying for their drugs, those who have or are leaving employer coverage, and those who move out of the service area.

If you enrolled in a Medicare Advantage plan for January 1, 2024, and don't like your plan choice, you can switch to another Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without Medicare prescription drug coverage) between January 1 and March 31, 2024.

If you recently moved into, currently live in, or just moved out of an institution (like a skilled nursing facility or long-term care hospital), you can change your Medicare coverage **at any time**. You can change to any other Medicare health plan (either with or without Medicare prescription drug coverage) or switch to Original Medicare (either with or without a separate Medicare prescription drug plan) at any time.

## **SECTION 5 Programs That Offer Free Counseling about Medicare**

#### **Maine Residents:**

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. In Maine, the SHIP is called Maine State Health Insurance Assistance Program.

It is a state program that gets money from the Federal government to give **free** local health insurance counseling to people with Medicare. Maine State Health Insurance Assistance Program counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call Maine State Health Insurance Assistance Program at 1-877-353-3771. You can learn more about Maine State Health Insurance Assistance Program by visiting their website (www.maine/gov/dhhs/oads/community-support/ship.html).

#### **New Hampshire Residents:**

The State Health Insurance Assistance Program (SHIP) is an independent government program with trained counselors in every state. In New Hampshire, the SHIP is called ServiceLink Resource Center.

It is a state program that gets money from the Federal government to give free local health insurance counseling to people with Medicare. ServiceLink Resource Center counselors can help you with your Medicare questions or problems. They can help you understand your Medicare plan choices and answer questions about switching plans. You can call ServiceLink Resource Center at 1-866-634-9412. You can learn more about ServiceLink Resource Center by visiting their website (<a href="https://www.servicelink.nh.gov/medicare/index.htm">www.servicelink.nh.gov/medicare/index.htm</a>).

## **SECTION 6 Programs That Help Pay for Prescription Drugs**

You may qualify for help paying for prescription drugs. Below we list different kinds of help:

- "Extra Help" from Medicare. People with limited incomes may qualify for "Extra Help" to pay for their prescription drug costs. If you qualify, Medicare could pay up to 75% or more of your drug costs including monthly prescription drug premiums, annual deductibles, and coinsurance. Additionally, those who qualify will not have a coverage gap or late enrollment penalty. To see if you qualify, call:
  - 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048, 24 hours a day/7 days a week;
  - o The Social Security Office at 1-800-772-1213 between 8 am and 7 pm, Monday through Friday for a representative. Automated messages are available 24 hours a day. TTY users should call, 1-800-325-0778; or
  - Your State Medicaid Office (applications).
- Help from your state's pharmaceutical assistance program. Maine has a program called Maine Low-Cost Drugs for Elderly or Disabled Program (DEL) that helps people pay for prescription drugs based on their financial need, age, or medical condition. To learn more about the program, check with your State Health Insurance Assistance Program.

New Hampshire does NOT have a State Pharmaceutical Assistance Program. However, there are some programs that you may find helpful. Please visit the link below for more information: <a href="https://www.nh.gov/insurance/consumers/documents/rx\_asst\_ovrvw.pdf">https://www.nh.gov/insurance/consumers/documents/rx\_asst\_ovrvw.pdf</a>

• What if you have coverage from an AIDS Drug Assistance Program (ADAP)? The AIDS Drug Assistance Program (ADAP) helps ADAP-eligible individuals living with HIV/AIDS have access to life-saving HIV medications. Medicare Part D prescription drugs that are also covered by ADAP qualify for prescription cost-sharing assistance through the:

#### **Maine Residents:**

For information on eligibility criteria, covered drugs, or how to enroll in the program, please call the Maine AIDS Drug Assistance Program at (207) 287-3747.

#### **New Hampshire Residents:**

For information on eligibility criteria, covered drugs, or how to enroll in the program, please call the New Hampshire Ryan White CARE Program at (603) 271-4502 or (800) 852-3345, ext. 4502 (toll-free within NH). Note: To be eligible for the ADAP operating in your State, individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status.

OMB Approval 0938-1051 (Expires: February 29, 2024)

**Note:** To be eligible for the ADAP operating in your State, individuals must meet certain criteria, including proof of State residence and HIV status, low income as defined by the State, and uninsured/under-insured status.

If you are currently enrolled in an ADAP, it can continue to provide you with Medicare Part D prescription cost-sharing assistance for drugs on the ADAP formulary. In order to be sure you continue receiving this assistance, please notify your local ADAP enrollment worker of any changes in your Medicare Part D plan name or policy number.

Maine Residents: Please call the Maine AIDS Drug Assistance Program at (207) 287-3747

**New Hampshire Residents**: Please call the New Hampshire Ryan White CARE Program at (603) 271-4502 or (800) 852-3345, ext. 4502 (toll-free within NH).

For information on eligibility criteria, covered drugs, or how to enroll in the program, please call:

Maine Residents: Please call the Maine AIDS Drug Assistance Program at (207) 287-3747

**New Hampshire Residents:** Please call the New Hampshire Ryan White CARE Program at (603) 271-4502 or (800) 852-3345, ext. 4502 (toll-free within NH).

#### **SECTION 7 Questions?**

# Section 7.1 – Getting Help from Martin's Point Generations Advantage Alliance

Questions? We're here to help. Please call Member Services at 1-866-544-7504. (TTY only, call 711.) We are available for phone calls 8am - 8pm, seven days a week from October 1 to March 31; and Monday through Friday the rest of the year. Calls to these numbers are free.

## Read your 2024 *Evidence of Coverage* (it has details about next year's benefits and costs)

This Annual Notice of Changes gives you a summary of changes in your benefits and costs for 2024. For details, look in the 2024 Evidence of Coverage for Martin's Point Generations Advantage Alliance. The Evidence of Coverage is the legal, detailed description of your plan benefits. It explains your rights and the rules you need to follow to get covered services and prescription drugs. A copy of the Evidence of Coverage is located on our website at MartinsPoint.org/EOC. You may also call Member Services to ask us to mail you an Evidence of Coverage.

#### **Visit Our Website**

You can also visit our website at **MartinsPoint.org/MedicareMembers.** As a reminder, our website has the most up-to-date information about our provider network (*Provider and Pharmacy Directory*).

## **Section 7.2 – Getting Help from Medicare**

To get information directly from Medicare:

#### Call 1-800-MEDICARE (1-800-633-4227)

You can call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

#### **Visit the Medicare Website**

Visit the Medicare website (<u>www.medicare.gov</u>). It has information about cost, coverage, and quality Star Ratings to help you compare Medicare health plans in your area. To view the information about plans, go to <u>www.medicare.gov/plan-compare.</u>

#### Read Medicare & You 2024

Read the *Medicare & You 2024* handbook. Every fall, this document is mailed to people with Medicare. It has a summary of Medicare benefits, rights and protections, and answers to the most frequently asked questions about Medicare. If you don't have a copy of this document, you can get it at the Medicare website (<a href="https://www.medicare.gov/Pubs/pdf/10050-medicare-and-you.pdf">https://www.medicare.gov/Pubs/pdf/10050-medicare-and-you.pdf</a>) or by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.



Martin's Point Health Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Martin's Point Health Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Martin's Point Health Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Martin's Point Generations Advantage Member Services Team.

If you believe that Martin's Point Health Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Member Services: Member Services, Martin's Point Generations Advantage, PO Box 9746, Portland, ME 04104, 1-866-544-7504, TTY: 711, Fax: 207-828-7847. (We're available 8 am–8 pm, seven days a week from October 1 to March 31; and Monday through Friday the rest of the year.) You can file a grievance in person, by mail, or by fax. If you need help filing a grievance, the Martin's Point Generations Advantage Member Services Team is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/ portal/lobby.jsf, or by mail or phone at:

> U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019 (TDD: 1-800-537-7697)

Complaint forms are available at www.hhs. gov/ocr/office/file/index.html.

Martin's Point Generations Advantage is a health plan with a Medicare contract offering HMO, HMO-POS, HMO SNP, and Local PPO products. Enrollment in a Martin's Point Generations Advantage plan depends on contract renewal. Y0044 2023 402 C

**English** ATTENTION: If you speak English, language assistance services, free of charge, are

available to you. Call 1-877-553-7054 (TTY: 711).

**Español (Spanish)** ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia

lingüística. Llame al 1-877-553-7054 (TTY: 711).

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont

proposés gratuitement. Appelez le 1-877-553-7054 (ATS: 711).

繁體中文 (Chinese) 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-

553-7054 (TTY: 711) 。

नेपाल& (Nepali) !यान िदनुहोस्: तपाइ/ले नेपाली बो4नुहु6छ भने तपाइ/को िनि:त भाषा सहायता सेवाह= िनशु ४क =पमा उपलBध छ । फोन

गनुGहोस् 1-877-553-7054 (!ट!टवाइ: 711) ।

**Português** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis.

(**Portuguese**) Ligue para 1-877-553-7054 (TTY: 711).

Kiswahili KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila

(Swahili) malipo. Piga simu 1-877-553-7054 (TTY: 711).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوبة تتوافر لك بالمجان. اتصل (Arabic) السبية

ريرية 1 1 -877-553-70 (رقم هاتف الصم و البكم: 1 1 7)

**Tiếng Việt** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho

(Vietnamese) bạn. Gọi số 1-877-553-7054 (TTY: 711).

አማርኛ ማስታወሻ: የሚናንሩት ቋንቋ ኣማርኛ ከሆነ የትርንም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡

(Amharic) ወደ ሚከተለው ቁጥር ይደውሉ 1-877-553-7054 (መስማት ለተሳናቸው: 711).

**ไทย** เรียน: ถ้าคณพดภาษาไทยคณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-877-553-7054

(Thai) (TTY: 711).

**Deutsch (German)** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche

Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-553-7054 (TTY: 711).

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수

있습니다. 1-877-553-7054 (TTY: 711) 번으로 전화해 주십시오.

Tagalog Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika

(Tagalog) nang walang bayad. Tumawag sa 1-877-553-7054 (TTY: 711).

Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные